



People Developing Systems



Success Brief

Profile RPM
(Recruitment Process Manager)
London Borough of Newham

“ Our dedicated Microdec Project Manager assisted us throughout the deployment of the RPM system, and our existing records were transferred into RPM to allow a seamless transition from our old system. Staff training was provided, covering all levels of user responsibility with ease”

Derek Barrett
Workplace
Centre Manager

COMMUNITY RECRUITMENT SUCCESS

Microdec chosen to help community regeneration in London Borough of Newham

Company

Workplace

About

Workplace is a recruitment centre in Newham that is committed to helping employers find the right local people to work for them and to supporting local people who want those jobs. Workplace's free service is on offer to Newham residents and employers across London.

Workplace was developed to make sure local people benefit from local regeneration. A one-stop-shop where Newham residents can receive advice about their employment options or guidance about business start-up, and where employers across London can place their vacancies to recruit quality staff.

Workplace has two fixed sites in Stratford and Canning Town, and also conducts regular outreach at children's centres, libraries, and community centres across the borough.

Workplace opened in May 2007, and since then they have supported over 2200 people into employment, and have helped more than 300 businesses fill their vacancies.

The Workplace team are experts in their field. "We understand the needs of our customers, whether you are an employer or a jobseeker".

CHALLENGE

Workplace wanted a system that could handle the recruitment and training provision workflow. The system had to be intuitive, easy to use yet manage the entire process. Data collected was being stored in many different areas, therefore Workplace needed a central storage for such data & documents.

The system needed to be robust and work across multiple offices to enable Workplace to deliver the best service.

SOLUTION

After researching many systems, Profile RPM clearly outscored the other systems, and by delivering full recruitment functionality for 80 staff for less than their budgeted implementation costs. It met all the required specifications, including functionality over multiple sites, configurability for possible changes later down the line, the capacity for bespoke reporting and a detailed performance management system.

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BENEFITS

Profile RPM has been key to the development of Workplace as a successful recruitment and training service for local residents, resulting in over 1400 job outcomes in under two years. The specialist recruitment functionality allows Workplace to compete and win business from private sector recruiters, delivering candidates for local clients.

"Profile RPM is a core part of our service and key to our future success in delivering quality services to residents".

Challenge

Need for a new recruitment database application to deal with local regeneration.

Solution

Microdec Plc's Windows-based Profile RPM recruitment database application.

Benefits

Easy-to-use user interface, Central storage across multiple sites, Performance management system and Diversity reporting.

Since 1983 Microdec Plc has been developing Recruitment Software systems, which comprehensively address the requirements of the Recruitment industry.

Based on a philosophy of continuous improvement, we constantly liaise with our customers, in order to improve our products and services, thereby ensuring that we offer solutions that are both reliable, cutting edge and an outstanding service to match.

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